



Compliance Reminders Improvements

2.7 New Feature Documentation

What does it do?

Following the release of Compliance Reminders in 2015, we are introducing further improvements this year based on feedback of existing functionality.

Compliance Reminder Start Dates

Currently the compliance reminder date is calculated using the treatment date. In 2.7 the system will now be calculated from the "Commence From" date on the label. However, if a label is not required then the system will continue to use the Treatment Date.

Override Same Product

In 2.7 when the same product is dispensed, any unsent compliance reminder for the previous product will be deleted.

For example, if a client returns to the practice to get the same product before the reminders have expired for the initial purchase (of the same product), then the reminders left to be sent for the initial purchase will be removed and be replaced by reminders for the latest purchase.

Communications Description

In Reception > Communication Tab you are now able to see what the compliance reminder has been sent for.

For example, the compliance reminder sent for Fevaxyn is shown below:

Client Details		Additional Info.	Notes	Documents	Communication	Advanced Search
Date Sent	Time Sent	Communication				
21/11/2016	07:55	Compliance Reminder email sent to Jasper (jupiteremailtest@gmail.com) on 21/11/16 07:55 for FEVAXYN iCHP 25 DOSE				