

## Policy - Emergency supply of controlled drugs

### What does this mean?

In exceptional circumstances Centaur Services trading as MWI Animal Health will help our customers with the emergency supply of controlled drugs, however our preference, and that of the regulatory authorities is to work in such a manner that emergency supply is never required.

At the request of a Veterinary Surgeon, and only when the welfare of an animal is at risk, can an emergency request for controlled drugs be considered. Each request will be considered on its own merits and will be recorded for auditing purposes.

We will review and consider how many times a practice has previously used the service; the reasons behind the request; and whether, for previous emergency orders, the signed requisition form was received within 24 hours of the emergency request being processed. (section 14(2) (b) of The Misuse of Drugs Regulations 2001)

On receipt of a scanned/faxed copy of the emergency requisition form the order will be picked and despatched. Only the quantity required for the emergency can be supplied, not an amount to fully re-stock the practice, typically 1 or 2 units.

### Monitor and Review

MWI Animal Health will monitor and review all requests for the emergency supply of controlled drugs.

We typically look at the:

- frequency of requests - with more than 1 request in a 3-month period being flagged for review.
- volume (quantity) being requested
- time taken to receive the original signed requisition form – more than 24 hours is non-compliant with section 14(2) (b) of The Misuse of Drugs Regulations 2001.

Our goal is to enable customers so they always have the stock they need. In situations where a practice or group of practices is repeatedly unable to meet the conditions of our emergency supply process, the account will be temporarily blocked from receiving emergency orders until an Inventory Management Specialist (IMS) can audit the site. Our IMS will work with the practice to improve their inventory management processes in line with current best practice.

MWI Animal Health works closely and openly with the VMD, MHRA and Home Office regarding the emergency supply of controlled drugs, and will share any records when requested to do so.